

gotcha!

THE MATRIX SECURITY NEWSLETTER

Matrix catches notorious thief

Proactive work by Matrix Security officers has led to one of Auckland's most notorious car thieves being caught red-handed.

Out of prison for less than a month, the man aroused the suspicions of a Matrix Security staff member at an Epsom fast food outlet.

A check with the Police revealed that the suspect's van was stolen and Matrix Security officers and the Police converged to catch the man – who was tucking into a burger in the fast food carpark. Not only was the van he was driving stolen, but a search of the vehicle revealed a brand-new stolen Kawasaki motorbike in the back.

Relax...Matrix is on the job

The security of your family home should be the last thing on your mind when you head off on holiday this summer. That's why Matrix Security offers clients its popular 'Hot List' service. The service involves Matrix Security officers making regular checks of your property and collecting mail and means you can relax - confident that your family home is in safe hands. Services provided to 'Hot List' clients include:

- Twice daily a Matrix Security officer will walk around the outside of your house;
- All exterior doors and windows will be checked;
- Your letterbox will be checked and emptied;
- Junk mail and newspapers will be disposed of; and
- Addressed mail will be securely stored and delivered to you on your return from holiday.

For queries or to book the 'Hot List' service, please phone our Customer Service team on 579 1567 or email service@matrixsecurity.co.nz

High-profile detective joins Matrix Security

Neil Grimstone, a respected detective with 28 years Police experience, has joined Matrix Security. Mr Grimstone, who retired from the Police last month, had a series of serious offence catches to his credit during a distinguished Police career. Now however, he's looking ahead to new challenges as a branch manager with Matrix Security, where he is responsible for about 60 staff.



Neil Grimstone.

Enthusiastic about joining a 'true market leader' which is highly regarded in the security industry, Mr Grimstone said his decision to join Matrix Security was influenced by the fact the company is 100% New Zealand owned and also run by his former Police colleague, Scott Carter. "I've done what I wanted to do in the Police. "It was time to move on and this opportunity arose at exactly the right time."

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Matrix supports school fundraiser

Matrix Security has lent its support to a charity fundraising event organised by Year 8 pupils at two of Auckland's leading private schools – King's Prep School and Corran School. The company provided security services for a disco, which was attended by more than 300 young people, to raise funds for Canteen, the teen cancer charity.

The idea for the event came from King's Prep Head Boy, Jack Manning, who received enthusiastic support from his own classmates as well as Corran School's Year 8 leaders (known as Guides)

in organising the major event. Held in the Corran School Hall, the disco was attended by 12-13 year olds from four private schools – Year 8 pupils from St Cuthbert's and St Kentigern's Prep were also invited - and proved very successful.



Matrix Security Officer Philip Kimi is pictured with (from left): Michael Brooks and Jack Manning, from King's Prep School; and Corran School Guides, Sakura Aoki-Danielson, Savannah Phillips-Cron and Charlotte Wilkinson.

Delighted with the event's success, Corran School Principal, Sally Dalzell, describes Matrix Security's support of

the fundraising disco as 'just fantastic'. "We have had a long business relationship with Matrix – they provide all the school's security requirements – and we are very grateful for their assistance in ensuring this event ran without a hitch."

Annual service checks the key

To ensure your home or business security system works effectively, it's important it is tested and serviced regularly. All it takes is an annual service check that usually takes no more than an hour.

Such checks, which are essential to ensure your alarm system is operating as it should be, are like taking your car in for a WOF.

Because, while it might seem to be working okay, things can happen over time that impact on a security system's operating efficiency.

For example, power cuts can cause the backup battery system to fail over time and smoke detectors require regular cleaning.

Those sorts of faults are easily picked up in service checks and ensure your alarm system is providing maximum protection.

To book a service check for your alarm system, call Matrix Security today on 579 1567 or email service@matrixsecurity.co.nz.

Can we help you?

If you have any questions regarding any aspect of Matrix Security's services, our Customer Service team is here to help. In fact, it's their job to find answers to any queries or problems you might have.

Call the Customer Service team today on 579 1567 or email service@matrixsecurity.co.nz

Matrix help Police catch offenders

Matrix Security's working partnership with the Police has led to the recovery of a stolen vehicle and the arrest of three offenders.

The incident began when a Matrix Security officer on Green Reflector patrol spotted a stolen vehicle in Kohimarama Rd. While he followed discretely, the Police were advised and, thanks to updates from Matrix Security officers, were able to trail the suspects to a Remuera street.

After failing to stop for the Police, the villains eventually abandoned the vehicle but were quickly rounded up and arrested in connection with a variety of offences.

Cadet scheme a first for NZ security industry

Matrix Security's leadership of the New Zealand security industry has been reinforced with the introduction of an innovative security cadetship programme.

In conjunction with the Kelston Boys High School Service Academy – which focuses on preparing suitable young people for careers in the military and Police – Matrix Security has taken on its first two cadets.

They are 18-year-olds Junior Samuel and Charlie Hiku, who have been assigned to the North Shore branch and have already begun their intensive training.

Matrix Security Training and Safety Officer, Wayne Black, explains that the security cadets will be learning both on the job and in the classroom.

Junior and Charlie have been assigned experienced officers as mentors and will also

be studying for their NZQA National Certificate in Security.

Mr Black says Matrix Security's initiative in establishing the cadetship is a genuine attempt to offer young people, who meet appropriate criteria, a career path in the security industry. "Once this cadetship pilot scheme has proved itself, we hope to promote the security industry as a career into other school programmes."

The move comes soon after the signing of a Memorandum of

Understanding between the security industry training organisation (ETITO) and the New Zealand Security Association.

Matrix Security Chief Executive, and NZSA Board member, Scott Carter, says both organisations believe that 'quality training in the security industry is more important today than ever' and their closer relationship is designed to ensure that higher standards are set within the industry.



Wayne Black (right) is pictured with the company's first two security cadets, Junior Samuel (left) and Charlie Hiku.

Detective joins Matrix Security

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In his new role, Mr Grimstone says his priorities will be ensuring that the clients' needs are being met on a day to day basis by his team.

"There are a lot of good people in this company and they've made me very welcome. It's got a good feel about it and appears to have a good culture."

Mr Grimstone is particularly keen to help further develop Matrix Security's already close working relationship with the Police. "I know there's a lot of respect within the

Police for what Matrix is doing. They see it as a well-run, professional organisation that has a focus on being proactive and bringing the crooks in, rather than just doing the patrols.

"But, in some ways, we're almost an untapped resource in that regard.

"We want to assist the Police at every turn. I fully intend to foster and encourage that working relationship between the two organisations so we're working together to reduce the incidence of crime."



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"WHEN EVERY SECOND COUNTS..."

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